

Curbside error.

After you power off the JBC that access code is canceled and is no longer valid.

DAU card error.

The DAU card will not work if you install it while the eSlate is up and running. The DAU card has to be inserted before the eSlate is powered on in order for the function to be activated.

DAU headphones or tactile switches do not work.

If swapping them out does not work that DAU needs to be replaced. I would also try the headphones and switches on another DAU if possible. To get the polling place up and running asap, down the network and put that DAU card in another DAU unit and move it to the end of the chain if that is where the failed DAU is. Also pull that bad DAU out of the chain.

JBC early voting question answered incorrectly

If you answer the polling location question incorrectly, then you will get the assign booths option. At this point you cannot go back. The JBC will have to be replaced or reset. If you answer any of the previous questions incorrectly, the system will take you back to the very beginning if you power off the JBC and power it back on.

MBB error

What kind of error?

Password error.

Refer back to the password list. If still no go, replace JBC.

Printer does not work.

If the printer does not work at this point and the correct paper has been feed into the printer correctly, then the JBC should be replaced.